



One Grand Blvd | Point Clear, Alabama 36564 | [grand1847.com](http://grand1847.com)

## THE FINE PRINT

From booking to planning your visit to checking in to checking out, over 175 years, the Grand life beckons: with hospitality and warmth flowing through the resort in cheerful abundance; with pride in our Historic Hotels of America designation, and affiliation with the Robert Trent Jones Golf Trail; with the fresh Gulf air around us and the quaint village of Fairhope behind us. This is the Grand Hotel, the Queen of Southern Resorts. A few things you should know while you are here with all the details about your “Grand” stay, from start to finish.

## CHECK-IN TIME

Starting at 4 p.m.

You are welcome to use the amenities of the resort until your room is available.

## CHECK-OUT TIME

Please check out *prior to* 11 a.m.

After checking out of your room, feel free to continue enjoying all the amenities and experiences at the Grand Hotel for the remainder of the day.

## DEPOSIT

During peak season or holidays, we require one night room rate plus taxes and fees. It is nonrefundable after 24 hours of booking.

Advance prepay option in full for all nights, we require a one-night room rate plus taxes and fees. This is also nonrefundable after 24 hours of booking.

## CANCELLATIONS

For standard reservations, we require a notification of cancellation at least five (5) days prior to arrival.

During peak season or holidays, we require one night room rate plus taxes and fees. It is nonrefundable after 24 hours of booking.

For anytime guests have the option to book advance prepay in full for all nights, we require a one-night room rate plus taxes and fees. This is also nonrefundable after 24 hours of booking.



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## **PARKING**

The overnight valet parking fee for hotel guests is \$32.00 per night (\$20 for Bonvoy Elite Members). The Grand also offers a premium valet option for those wanting to keep their car close to the Main Building and Conference Center for \$50 per night (no discounts apply). Day valet for guests attending events is \$20 per day. Valet parking for those dining in our restaurants is complimentary excluding Bucky's Lounge, holidays and surrounding dates.

Located within the gates as well as at the entrance to our Lakewood Golf Club, the overnight self-parking fee is included in our resort fee and includes full in and out privileges.

For guests visiting our property, but not staying overnight, valet parking is available for \$20 (one-time in and out – upon availability). Pricing is subject to change.

## **TRANSPORTATION & RIDE SHARE SERVICES**

**Fairhope Daily Shuttle:** Enjoy a day in Downtown Fairhope without the hassle of looking for parking. Located 4 miles from the property is the small town filled with local shopping and dining for every guest with your party. Reserve transportation to enjoy Fairhope for a day by emailing our Grand Transportation team at [transportation@grand1847.com](mailto:transportation@grand1847.com). The fee is \$20 per person roundtrip. The shuttle departs at 11 a.m. from the valet circle and returns at 3 p.m. Pick up and drop off at Fairhope Welcome Center. Pricing is subject to change.

**Airport Ground Transfers:** The Grand Hotel offers ground transportation to and from Mobile Regional and Pensacola International Airports for \$115 one way (single passenger rate); multi-passenger rates are available. Please contact our department: [transportation@grand1847.com](mailto:transportation@grand1847.com) or 251-990-6370. Ground transfer to and from Sonny Callahan Airport (Fairhope Private Airport) is \$40 per vehicle each way with minimum 4-hour notice. Last minute request \$50 per vehicle. Pricing is subject to change.

A variety of car rental agencies are located in the Pensacola Airport (PNS) or Mobile Regional Airport (MOB).

Uber and Lyft are available from the Mobile and Pensacola Airports; however, when considering your return trip from our hotel back to the airport, please prearrange your ground transportation either directly with the hotel or another service. Day of request from Uber and Lyft have not been easily obtained.



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## **FEES & TAXES**

All hotel rooms will have the additional fees and taxes applied to all reservations: room rates do not include resort fee at 15% (taxable) and tax (7%). Applicable taxes and fees are subject to change.

### **DAILY RESORT FEE INCLUDES:**

- Horseshoes, Croquet, Ping Pong, Beach Volleyball, Ladder Ball, Corn Hole, Bayside Putting Green, Scavenger Hunt, as well as Daily Arts and Crafts; Fishing poles and bait at Fleischer Pier daily; non-motorized beach equipment and watercrafts (Kayaks, pedal-boats, hydro bikes, & paddleboards), on a seasonal basis
- Enhanced Wi-Fi
- GRANDEUR, GRIT AND GLORY SINCE 1847: Honoring its ties to American Freedom, the Grand's unique history is celebrated daily with a procession that commences by the Lobby fireplace and culminates with a Civil War- replica Cannon firing at Cannon Park followed with tea and cookies
- History Talk with the Grand Historian
- Horticulture Talk and self-guided tour
- One-hour Bicycle and Helmet usage
- Driving Range Access with range balls
- Upgrade Beach Chairs and Umbrellas
- Food for our Resident Ducks

### **COMPLIMENTARY ITEMS:**

Based on the current terms of this agreement, the following items will be provided on a complimentary basis to all overnight group guests:

- 24-Hour access to the fitness center for guests 16 and older
- Indoor pool access (children must be accompanied by an adult)
- Use of our feature pool complexes with towel service (height restriction on slide is 40")
- On-property transportation throughout the resort including Lakewood Club golf, tennis, pickleball and croquet locations
- Board games available for use in hotel lobby
- Turndown service (upon request)
- Daily resort activities including Arts and Crafts
- Art Exhibit by artist Nall on the Mezzanine Level of hotel lobby



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- Fishing poles and bait supplied for fishing from Grand's Fleischer Pier
- Bottled water in room on arrival day
- Self-Parking

## DRESS CODE

### Dining

- A collared shirt is required for gentlemen and casual attire (no fitness, beach or swim) for ladies.

### Golf

- Appropriate golf attire is required in the clubhouse, course, and in practice areas
  - Gentlemen: collared shirt must be worn at all times with soft-soled and golf shoes with non-metal spikes
  - Cut-offs, athletic shorts, swimsuits, tennis shorts, blue jeans, and jogging attire are not appropriate
  - Ladies: halter tops, bathing suits, revealing clothing, short shorts, cut-offs, tennis, swimming and jogging attire are not appropriate.
  - No sandals

### Pickleball

- Appropriate pickleball attire, including court shoes, is required on the courts.
  - Gentlemen: Collared shirt and appropriate length shorts  
Jeans, tank tops, and sleeveless shirts are not permitted
  - Ladies: T-shirt, tank tops, and tennis skirt or gym shorts  
Jeans, cut offs, bathing suits, sports bras, and top revealing midriff are not appropriate.
  - Court shoes are required to play.



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## Tennis

- Appropriate tennis attire
  - Gentlemen: Collared shirt and appropriate length shorts  
Jeans, tank tops, and sleeveless shirts are not permitted
  - Ladies: T-shirt, tank tops, and tennis skirt or gym shorts  
jeans, cut offs, bathing suits, sports bras, and top revealing midriff are not appropriate
  - Court shoes are required to play

## Pool

- Swimwear may not be worn outside of guest rooms with the exception of the swimming pools and spa. No wet swimsuits are allowed in the Main Building and cover-ups are required when not in the pool area. Locker rooms are provided at each pool. The Grand dress code must be strictly enforced to ensure the greater enjoyment of all guests.
- Bathing suits should be appropriate for a family-resort. Please refrain from wearing revealing cuts and designs.

## Spa

- No bare feet allowed outside of the wet areas and locker rooms.
- Fitness
  - Casual workout attire is acceptable at the health/fitness facility. Proper athletic shoes must be worn within the Fitness Center.

## Pet Policy

**The Grand Hotel does not allow pets of any kind on the premises. Service animals are permitted.** Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities. Under the ADA, State and Local governments, businesses, and nonprofit organizations that serve the public generally must allow service animals to accompany people with disabilities in all areas of the facility where the public is allowed to go.

## Memberships

Become a member of The Lakewood Club and enjoy benefits such as resort dining discounts and exclusive member events. For more information, please contact the [membership office](#).



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## **Photography, Drone, and Videography Policy**

The Grand Hotel is a private property and maintains a strict policy against the use of its hotel grounds (all interior spaces, exterior grounds, sleeping rooms and function spaces) for unauthorized professional or commercial photography/videography/drone purposes.

In order to provide a quality experience and privacy for our guests, professional photography and/or videography is strictly prohibited, unless in conjunction with a contracted event (ie. a wedding or conference). Engagement photo sessions may take place only if in conjunction with a contracted wedding event on property.

For all other photography or videography sessions in conjunction with overnight accommodations at the Grand Hotel, a minimum of 7 days advance notice is required, and permission must be granted prior to shooting. Approved photographer/videographer will be required to provide a certificate of insurance prior to any work, and it is at the resort's sole discretion to request such certificate.

Disruptive photography or filming is not allowed. Resort management reserves the right to ask any photographer/videographer to cease their session for any reason.

Unauthorized use of unmanned aircraft systems, including but not limited to drones and radio-controlled aircraft and devices by the public or guests is strictly prohibited without prior approval.

To request permission for photography and/or videography, please contact us at [grand1847.com](http://grand1847.com).

## **Influencer Requests**

We value the power of social media influence as a way to share our brand and collaborate with others. If you are interested in working with the Grand Hotel Golf Resort & Spa to produce meaningful content, please complete the form below. Due to the volume of requests, please allow up to 7 business days to review your request.

[Influencer Request Form](#)

## **Media Inquiries**

For all media inquiries, please contact us at [sales@grand1847.com](mailto:sales@grand1847.com).



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## **Spa Policy**

While enjoying the Spa at the Grand's treatments and facilities, we kindly ask that you refrain from speaking or playing audio from any electronic devices in the spa areas. To ensure complete privacy for you and other guests, please avoid camera usage in the spa areas. To maintain tranquility in the spa, we kindly ask that you enjoy quiet conversation to prevent disturbing others. Our goal is to provide everyone with a relaxing and rejuvenating spa experience. Thank you for being mindful of the spa setting.

## **Personal Alcoholic Beverage Policy**

All food and beverage must be purchased from our licensed facility. In accordance with state law and the alcohol beverage control board, the importation of any alcoholic beverages is strictly prohibited. Any customer not in compliance with this policy and state law will be required to leave the property immediately. No refund will be given. Alabama law prohibits leaving the premises with any alcoholic beverages.